

Supporting Monmouthshire through the Coronavirus Pandemic

Decision making & civic leadership



Communicated timely updates to our **94,000** residents



Enabled **43** Councillors to continue making and scrutinising **council decisions**

Dealt with over **143,000** wide-ranging customer service enquiries



Childcare & education



Provided childcare for over **400** pupils a day during the first lockdown, and **4,170** places for children at Summer Hubs

Supported **1,655** pupils with

Adapted learning approaches for

6,701 Primary school and **4,885** Secondary school pupils



FREE school meal payments

Support for businesses



Supported **2,530** local businesses via grant payments totalling almost **£40 million**

Supported 're-opening' projects in **7** areas of our county



Hosted an online



event attended by **176** small businesses

Support for vulnerable people

Provided support and advice to **556** families via the therapeutic services advice line



Called **2,300** shielded vulnerable people to offer support



Supporting **161** households in temporary accommodation

Safe & clean neighbourhoods

Collected over **40,000** tonnes of waste and recycled **68%** of it



Booked almost **160,000** appointments at household waste recycling centres

Cleared **737** fly tipping incidents



Trusted partners & collaborative working

Assisted with **738** requests for support from volunteer groups



Test, Trace & Protect successfully followed up

89% of residents aged 18 years and older have received two doses of the COVID-19 vaccine



100% COVID-19 cases successfully followed up
99.5% close contacts

Safe healthy & productive workforce



Distributed over **6.7** million items of PPE for social care

Supported **1,875**

office-based staff to work remotely



Over **1,000** colleagues offered their skills for redeployment to other areas



Council finances

£ We spent **£160 million** continuing to provide services

£ We spent **£11.2 million** extra through the pandemic*

£ We lost **£8.3 million** in income through the pandemic*

*(2020/21) Welsh Government have provided funding to cover this

More information:
[monmouthshire.gov.uk/
our-coronavirus-strategy](https://monmouthshire.gov.uk/our-coronavirus-strategy)



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sir fynwy