Frequently Asked Questions

Reusable recycling bag trial

Who is on the trial?

This is a relatively small trial of approximately 2,000 households across Monmouthshire. This means you may see households in your area not included in the trial still using the single-use plastic bags.

I haven't received a reusable bag?

Your bags should have been left near your door. If they have gone missing please contact us.

What should I do with large amounts of cardboard?

Any cardboard should be flattened and put inside your red recycling bag if possible. If you cannot fit the cardboard inside your bag you can place flat cardboard up to 1m² out for collection next to your recycling bag.

What should I do with my old plastic recycling bags?

Please keep hold of your old red and purple bags for the time being as this is a trial. Alternatively you can return any unused bags to your local community hub.

I struggle to carry large bags, how can you help?

If you have difficulties carrying the bags, please contact us and our recycling officers will be able to help.

Christmas

We realise at certain times of the year including Christmas, a lot of households will produce extra recycling. Extra recycling can be placed out either within a cardboard box or a spare plastic box that the crews will empty and return (please keep red and purple material separate). Brown cardboard boxes can be flattened and placed out next to your bags (Maximum size 1m²).

Contact us:

Visit our website for more information on the changes: www.monmouthshire.gov.uk

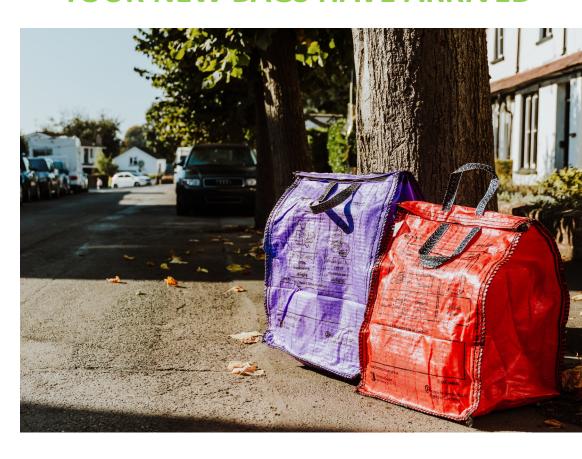




@MonCCrecycling

Visit your local Community Hub/Library.

YOUR NEW BAGS HAVE ARRIVED



Collections start week of 18th November 2019









What you need to know...

Why are we changing?

- Following the letter you received a few weeks ago, our trial of reusable recycling bags is about to start.
- Today we have delivered your new reusable recycling bags (you will find them near your front door).
- Please start filling them and then place them out for your first collection during the week of 18th of November.
- Your collection day has not changed.
- The bags are for the same materials as the plastic bags you currently use:

Purple recycling bag Weekly Weekly Tins and cans

- **Red recycling bag**
- Paper and shredded paper
- Card/cardboard
- Junk mail
- Envelopes
- Magazines and newspapers
- Juice cartons (Incl. Tetra Paks)

- Plastic bottles and tops
- Kitchen foil
- Empty aerosols
- Yoghurt pots
- Plastic punnets
- Margarine tubs and ready meal trays

Each household has been delivered one red and one purple reusable bag. Each bag will hold the equivalent recycling material of two of the previously supplied plastic bags. We know that this capacity will be adequate for most households, so we ask that you please try with the allocation delivered for two weeks. If you do find after two collections that you produce more recycling and think you need an extra bag, please contact us.

- Monmouthshire County Council have committed to reducing single use plastics where practical. These new bags will reduce the amount of single use plastic we use, therefore lessening our impact on the environment.
- The recycling market prefers to receive the material loose, so removing our plastic bags should reduce processing cost.
- Reusable bags can be used over and over again so they will cost less to supply than the single use plastic bags we currently supply.

How do I use the bags?

- You can write your house name/number in the box provided on the bags so they are easily identified.
- Place your clean recycling inside the correct bag.
- Use the Velcro seal to close the bag, this means the recycling will stay dry and securely contained. The bags are weighted to avoid them being blown away.
- Place your bags in the usual place by 7am on the morning of collection.

Thank you!

Your co-operation with this trial is really important in order to help shape the future recycling service!







