

Social Services & Well-being Act

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# Population Needs Assessment Gwent Region Report

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Summary



Greater Gwent Health, Social Care &  
Well-being Partnership

Partneriaeth Lles, Iechyd a Gofal  
Cymdeithasol Gwent Fwyaf

## How to view this Population Needs Assessment (PNA)

### ‘What it is and what it is not!’

- 1 The PNA is not an exhaustive list of graphical data but includes appendices where further data is included.
- 2 The PNA will include links to other supporting information such as the local Well-being Assessments required under the Well-being of Future Generations Act - we do not want to duplicate large sections of information in the PNA which is included in other documents.
- 3 The PNA uses a national toolkit developed by Welsh Local Government Association (WLGA) and Social Services Improvement Agency (SSIA).
- 4 The PNA will not include or reference every data source available - as it will simply be too large, but we will use the Social Services and Well-being Act data catalogue developed by Data Unit Wales as a starting point.
- 5 The PNA is based on the views of citizens and providers, and co-production is a core design principle. Citizens and providers helped identify the priority outcomes under each core theme.
- 6 The PNA will use the latest research. The PNA is not adopting a ‘blank canvas’ approach as there are a number of previously completed, and current, needs assessments and market position statements that include useful intelligence. Also, national reports such as NHS Adverse Childhood Experiences provide invaluable data that the PNA will incorporate, but not replicate.
- 7 The core theme chapters will read as executive summaries and highlight regional priorities and also high level partnerships and services that can support the agenda.
- 8 The core theme chapters will also include a list of suggested actions to be included in the underpinning joint Area Plan required following the publication of the PNA – again this list is not exhaustive but a starting point and will be developed further when producing the joint Area Plan.
- 9 The PNA is the first of its kind and will set the direction of travel for health and social care services - it is the ‘shop window’ in terms of priorities and next steps - and more detailed analysis, mapping of services and actions will be set out in the joint Area Plan required by April 2018.

### Foreword

The Gwent Health Social Care and Well-being Partnership is pleased to publish the region’s first Social Services and Well-being Act Population Needs Assessment which will be central to promoting Well-being, supporting people at the earliest opportunity to maintain their independence and to help people to better help themselves.

We are living in a time of enduring austerity and the priorities that we identify and work in partnership to deliver, will also need to ensure that services are sustainable now and in the future. This needs assessment presents not only the level of need across the region, but also provides the region’s response to the identified need as well as proposing the next steps required to meet those needs. The Gwent Regional Partnership will now translate words into action through good partnership working and shared goals and aspirations.

Finally, to ensure this needs assessment will have the desired impact we need to engage with our citizens and we are pleased that so many people and partners have taken part in our pre-engagement and consultation activities to help us identify what matters most. We believe that engagement is not a process but a culture, and we will continue to engage every step along the way through our various panels and existing partner agency groups.

**Phil Robson** Chair of the Gwent Regional Partnership Board  
Interim Vice Chair of Aneurin Bevan University Health Board

### Chair of Citizen Panel

The Gwent Citizen’s Panel were very pleased to receive a presentation on the Population Needs Assessment in July 2016. This was welcome confirmation that service needs and priorities were being taken very seriously. It also provided a level of understanding of the assessments that allowed panel members to go back to groups in their localities and broadcast the assessments for completion.

My own linked group, Caerphilly Over 50s Forum, spent some time discussing the PNA at our Steering Group and we were able to submit a comprehensive assessment covering all aspects where we felt the older person’s interests and priorities were important. We recognised the size of the task in reaching out to collect the data but were very pleased to take part in the process. A quote from our meeting: “This is hard work - let’s hope they are listening.”

**Chris Hodson**  
Chair, Citizen’s Panel

## High level Actions to be progressed through the joint Area Plan

Core Theme	Actions to be progressed through joint Area Plan
<b>Children &amp; Young People</b>	<ul style="list-style-type: none"> <li>Support Children and Family Partnership Board's review of local arrangements for children with complex needs and delivery of work programme with a focus on Looked After Children.</li> <li>Consistent models of practice and alignment of Welsh Government's early intervention and preventative programmes.</li> <li>Develop and deliver a regional ACE action plan with a focus on earlier intervention and mental health support for children and young people through community based assets.</li> </ul>
<b>Older People</b>	<ul style="list-style-type: none"> <li>Develop place based approach 'Care Closer to Home' including consistent delivery of community connectors across the region to reduce social isolation.</li> <li>Further develop 'Dementia Friendly Communities.'</li> <li>Develop domiciliary care joint commissioning process with National Commissioning Board and linked to Care Standards Social Improvement Wales 'Above and Beyond' Report and the 'Care and Support at Home' Strategic Plan currently being developed by Care Council for Wales.</li> </ul>
<b>Health/ Physical Disabilities</b>	<ul style="list-style-type: none"> <li>Implement 'Care Closer to Home' Strategy.</li> <li>Align with 5 local Well-being Assessments required under Well-being of Future Generations Act and explore joint action planning for wider detriments to health.</li> </ul>
<b>Learning Disabilities / Autism</b>	<ul style="list-style-type: none"> <li>Support Mental Health and Learning Disability Partnership Board review Gwent Strategy for Adults with a Learning Disability 2012/17 and set out key regional commissioning, integration actions.</li> <li>Local implementation of Welsh Strategic Action Plan including development of new Integrated Autism Service.</li> </ul>
<b>Mental Health</b>	<ul style="list-style-type: none"> <li>Review and align regional strategies to Together for Mental Health Delivery plan.</li> <li>Coordination of consistent community based services such as community connectors/social prescribers.</li> <li>Multi-agency place based models which include wider partners such as Housing Associations, employment support and community programmes.</li> <li>Accurate Information, Advice and Assistance through DEWIS and Five Ways to Well-being.</li> </ul>

Core Theme	Actions to be progressed through joint Area Plan
<b>Sensory Impairment</b>	<ul style="list-style-type: none"> <li>Use good practice and effective pathways to develop regional commissioning principles.</li> <li>Ensure accurate, accessible and timely Information, Advice and Assistance through DEWIS and other means.</li> <li>Work in partnership with third sector to identify new models to support rehabilitation process and supply of low vision tools.</li> </ul>
<b>Carers</b>	<ul style="list-style-type: none"> <li>Coordination of consistent community based services such as community connectors/social prescribers to identify and support carers.</li> <li>Review of medical prompting to better support carers.</li> <li>Accurate Information, Advice and Assistance through DEWIS and Five Ways to Well-being.</li> <li>Review of and align third sector commissioning principles to support befriending for carers requiring support.</li> <li>Ensure that the implementation of the care closer to home strategy increases the community level support for carers.</li> <li>Consistent commissioning across health and social care to ensure equitable, region wide and effective models of carer support including flexible respite.</li> </ul>
<b>Violence against women domestic abuse and sexual violence</b>	<ul style="list-style-type: none"> <li>Implementation of 'Ask and Act' as part of Welsh Government pilot.</li> <li>Strategic alignment with VAWDASV Board, needs assessment and strategic plan.</li> </ul>

## High Level Process Development Actions to be delivered through the joint Area Plan

Core Theme	Actions to be progressed through joint Area Plan
Service Mapping	<ul style="list-style-type: none"> <li>Continue to build on existing service mapping through the 'Care Closer to Home' strategy, Regional Joint Commissioning work stream and Supporting People programme and link specifically to priorities identified therein.</li> </ul>
	<ul style="list-style-type: none"> <li>Further develop and enhance the DEWIS website so it becomes the primary directory of resources for the region.</li> </ul>
	<ul style="list-style-type: none"> <li>Work with PSBs to ensure wider service mapping is integrated with that of Health and social care as an important step towards the creation of a public service response at community level.</li> </ul>
Health & Social Care Integration Mental Health	<ul style="list-style-type: none"> <li>Integration of care and support provision to key client groups as set out in Part 9 of the Act and emphasised through RPBs Statements of Strategic Intent for older people, children with complex needs and carers, as well as strategy statements for Mental Health and Learning Disability (including Autism).</li> </ul>
	<ul style="list-style-type: none"> <li>Adopt a place based approach through 'Care Closer to Home' strategy as foundation stone that underpins health and social care service integration.</li> </ul>
Joint Commissioning and Pooled Budgets	<ul style="list-style-type: none"> <li>Implement RJCG action plan to deliver joint commissioning arrangements for identified priorities for Act Part 9 requirements.</li> </ul>
	<ul style="list-style-type: none"> <li>Continue to link with National Commissioning Board to progress national work priorities and proposals across the region.</li> </ul>
Preventative Services	<ul style="list-style-type: none"> <li>Explore a single prevention agenda across the region with PSBs and linked to Well-being of Future Generations and SSWB Acts which also includes Housing Associations.</li> </ul>
	<ul style="list-style-type: none"> <li>Align anti-poverty programmes across the region to set out a single preventative model based on consistent assessment principles, joint workforce and joint commissioning.</li> </ul>
	<ul style="list-style-type: none"> <li>Through the implementation of the 'Care Closer to Home' strategy ensure that prevention and early intervention is supported and enabled in a consistent manner across the region.</li> </ul>
	<ul style="list-style-type: none"> <li>Delivery of RJCG work plan with third sector to maximise and align activity to prevent escalation of need and build on existing models of good practice such as befriending, social prescribing etc. and to promulgate the development of social enterprises and co-operatives where possible.</li> </ul>

Core Theme	Actions to be progressed through joint Area Plan
Preventative Services	<ul style="list-style-type: none"> <li>Support Early Years Pathfinder pilot and use key messages to shape early intervention models.</li> </ul>
Information, Advice and Assistance	<ul style="list-style-type: none"> <li>Further support and develop DEWIS website so it becomes the 'go to' place for information on support, advice and assistance.</li> </ul>
	<ul style="list-style-type: none"> <li>Continue to support consistent information dissemination and stakeholder engagement through regional communications group.</li> </ul>
	<ul style="list-style-type: none"> <li>Use IAA performance management data to inform design of services.</li> </ul>
	<ul style="list-style-type: none"> <li>To support further initiatives across the region that supports consistency of approach to IAA e.g. self-assessment exercises, peer reviews.</li> </ul>
Social Enterprises	<ul style="list-style-type: none"> <li>To work with regional workforce managers and Social Care Wales to ensure that cultural change programmes are embedded and on-going.</li> </ul>
	<ul style="list-style-type: none"> <li>Work with Wales Cooperative Centre to increase and support number of voluntary led services in local communities through 'Care to Co-operate'.</li> </ul>
Advocacy	<ul style="list-style-type: none"> <li>Alignment of advocacy provision to identified priorities across partner agencies.</li> </ul>
	<ul style="list-style-type: none"> <li>Work with the Golden Thread Advocacy Programme across the region through regional provider forum.</li> </ul>
	<ul style="list-style-type: none"> <li>Support Children's Services joint commissioning of a single advocacy service.</li> </ul>
	<ul style="list-style-type: none"> <li>Joint approach to advocacy provision with third sector partners especially in promotion of independent advocacy.</li> </ul>

# Next steps & joint Area Plan

The 2015 partnership arrangement regulations require local authorities and Local Health Boards (LHB) to form partnerships in order to carry out the population assessments required by section 14(1) of the 2014 Act. The Area Plans required to be prepared by local authorities and Local Health Boards under section 14A should also be prepared on a joint basis. Developing an Area Plan jointly will create consistency with the combined population assessment process and contribute significantly to the objective of integrated and sustainable care and support services. It will also enable partners to discharge the section 14A(2)(f) duty in the 2014 Act to set out the details of anything they propose to do jointly in response to the population assessment.

*The Area Plan should set out the specific care and support services proposed to be provided or arranged in relation to each core theme and in how actions will be delivered:*

- Jointly by partners;
- by each individual local authority; and
- by the Local Health Board.

This PNA has highlighted high level priorities under each core theme and necessary process developments required to implement the priorities. The basis of the Area Plan will be the priorities under each core theme and process developments. There are two types of suggestions actions.

1. Actions required to improve outcomes for people & promote well-being.
2. Actions to improve regional processes.

The high level actions to progress through the joint Area Plan are set out and we will develop a more robust analysis of actions required to deliver outcomes through the development of the Area Plan. We will also set out in detail the process actions required to develop a regional approach.

## Working in Partnership

